**Note:-Use Formatted pendrive 8GB/16GB or Below**

**1. Download user data & user logs**

1.1:-How to download user data?

Ans:-First insert formatted pendrive in device >> Open menu >> User >> Download User data >> Ok.

1.2:-How to download user logs?

Ans:-First insert formatted pendrive in device >> Open Menu >> Select Report/Logs >> Cancel encrypt by pressing ESC button then logs will start downloading into USB.

**2. Delete all data & Reset**

2.1:-How to delete all data?

Ans:-Menu >> Select Setting >> Select Device/Initial >> Select Delete all data >> Enter password >> Ok.

2.2:-How to reset device?

Ans:-Menu >> Select Setting >> Select Device/Initial >> Select Reset Default >> Ok.

**3. Update Firmware**

3.1:-Copy firmware in formatted pendrive

3.2:-How to update Firmware?

Ans:-Insert pendrive in device then Menu >> Select Setting >> Select Device/Initial >> Select Upgrade >> Ok.

**4. Delete all data & reset**

**5. Upload user data**

5.1:-How to upload user data?

Ans:-First copy user data in pendrive >> Insert pendrive in device >> Open menu >> User >> Upload User data >> Ok.